

## Weekly Report, May 2, 2020

May is here. We made it through April. This has been one of the strangest times I can remember in my time. Even our vocabulary has changed: Social Distancing, Unprecedented, Stay at Home orders and this week FATIGUE.

We are all a little fatigued by the changes we have made to our lifestyle in April. We all cope differently. The first two weeks of isolation people seemed to be more kind, more patient and more caring. But we seem to have passed through this phase and are in to the irritability phase and the demanding phase.

Our Staff wants to take a moment to THANK ALL OF OUR BOARD MEMBERS. You did not sign up for a pandemic, who knew you would be considered ESSENTIAL WORKERS when you began your term as a board member this time. We know you live in your communities and you are on the front line of each decision that is made. We applaud you for your

efforts, we thank you for your time and we hope that "the new normal" of board duties eases quickly.

This week I have struggled to put together an update as information is still changing moment by moment. I am going to just highlight a couple of important facts this week. I have spoken to many of you over the past two weeks and this is a generic informational update. If your community has already made decisions this is not going to change those decisions and is not intended to undermine any decisions that have been made.

By May 10<sup>th</sup>, 31 states will have reduced the "stay at home" orders and are beginning to open in a phased approach. This means 62% of the country is relaxing restrictions. While the state of Florida is the only one we are focused on we are monitoring what other management companies are doing nationally to help us learn what the "best business practices" are in this new normal.

One consistent communication this week has been, not only do you have to watch for your state

guidelines, you need to watch for your county guidelines. Several counties in the state of Florida are taking a look at the expiring orders for May 4<sup>th</sup> and discussing how to set up new orders going forward. We may see new orders come out at anytime that further define the orders at the state level. If we are notified of any such guidelines we will communicate them with you as we receive them. Many associations are opening their amenities in a phased approach and have set their own guidelines.

Casey Management offices remain to be closed to walk in traffic without an appointment. However, the main office does have a drop off station set up in the outer lobby. We will continue to work on staggered shifts to allow our staff the proper social distancing in the office. All staff is working daily, however, some days they are working remotely.

We anticipate the return of some "FACE to FACE" meetings this month. We are limiting gatherings to 10 and requiring social distancing and providing conference call availability during those meetings as

well. We are asking that all participants in a face to face meeting where masks.

Several larger projects are set to begin this month. While we would love to sit in on every webinar or press conference that is out there, we are busy getting ready for the summer project work that was scheduled months ago.

Some of our smaller and seasonal communities will not have as many issues as larger facilities. However, if any of our associations have questions, please reach out to us.

Have a safe weekend, and enjoy this beautiful day.

Thank you,

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